REGISTER OF PROCESSES
EDUCATION QUALITY MANAGEMENT SYSTEMS
I.K. AKHUNBAEVA KSMA

№	Process name	Owner the Process	Structural units involved in the process		
1. Management processes					
1.1	Strategic planning and international activities	Rector, Vice-Rector for International Relations and Strategic Development	Education Quality Management Office, IRD	Structural divisions	Academic Chairs
1.2	Analysis of the results of educational activities of KSMA	Vice-Rector for International Relations and Strategic Development, Vice-Rector for Academic Affairs	Education Quality Management Office, Educational and Methodical Office	Faculties	Academic Chairs
1.3	Planning and improvement of the QMS of education	Vice-Rector for International Relations and Strategic Development	Education Quality Management Office, Educational and Methodical Office	Specialized deaneries	Academic Chairs
2. Life cycle processes (basic)					
2.1	Medical Education Market Research and Customer Satisfaction Analysis	Vice-Rector for Scientific and Clinical Work	Education Quality Management Office, IRD,	Faculties	Graduate departments

			Systems and Software Office		
2.2	Planning, development and realization of the Main Educational Program	Vice-Rector for Academic Affairs	Educational and Methodical Office	E andMCC	Academic Chairs
2.3	Scientific-innovative, treatment and preparation of cadres of the highest qualification	Vice-Rector for Scientific and Clinical Work	Office for Scientific-Innovative Research and Clinical Work, Postgraduate study, Center for Distance Learning and Advanced Training	SNC	Academic Chairs
2.4	Pre-university training	Director of the Center for Pre-University Training Director Medical College	Center for Pre-University Training KSMA Medical School	Завучи ЦДП, KSMA Medical School	Academic Chairs Center for Pre-University Training KSMA Medical School
2.5	Admission of students	Chairman of the Admissions Committee	Admissions Committee	Faculties	Academic Chairs
2.6	Postgraduation education	Vice-Rector for Scientific and Clinical Work	Postgraduate medical education	Postgraduate Medical Education	Academic Chairs Postgraduate medical education
2.7	The control of the educational process	Vice-Rector for International Relations and Strategic Development	Center for Clinical Skills Development and Knowledge AssessmentEducation Quality Management Office	Faculties	Academic Chairs

2.8	Education and extracurricular activities	Vice-Rector for State Language and Educational Work	Office of Socially Educational,Organizational and Mass Work	Faculties	Academic Chairs
3. Supporting processes					
3.1	Human Resources Management	Rector	Legal and Human Resourses Office	Departments, Faculties	Academic Chairs
3.2	Managing the infrastructure and educational environment	Vice-Rector for International Relations and Strategic Development	Educational and Methodical Office, Systems and Software Office, Financial-economic and Accounting Office	Departments, Faculties	Academic Chairs
3.3	Managing the documentation and information environment	Vice-Rector for International Relations and Strategic Development	Systems and Software Office, Legal and Human Resourses Office	Departments, Faculties	Academic Chairs
3.4	Logistics and management of the production environment	Rector	A and MD, Financial-economic and Accounting Office	Departments, Faculties	Academic Chairs
4. Measurement, analysis and improvement in core and support processes					
4.1.	Process monitoring, measurement and analysis	Vice-Rectorfor International Relations and Strategic Development	Education Quality Management Office	Departments, Faculties	Academic Chairs
4.2.	Managing nonconformities	Vice-Rector for International Relations and Strategic Development	Education Quality Management Office	Departments, Faculties	Academic Chairs
4.3.	Improving processes	Vice-Rector for International Relations and Strategic	Education Quality Management Office	Departments, Faculties	Academic Chairs

		Development			